



## VALIANT SOLUTIONS RESPONSE TO COVID-19

These are challenging times. Impacting every family and business and is being felt in every area of life.

We wanted to touch base with all of you.... our clients, colleagues and contractors, to reassure you, that at Valiant we are committed to help flatten the curve and do our part to bring an end to the outbreak that seems to be wreaking havoc on our way of life!

Given our line of work, social distancing is already a part of the work we do. Working outdoors, typically keeping significant distance between employees and the residents and clients we serve. **That said, we are continuing to remain diligent to respect all of the Health and Government officials recommendations on how to combat the COVID-19 pandemic.**

### Starting Immediately:

- Workers or subcontractors that have been in contact with or have themselves shown any symptoms, no matter how minor, will be required to immediately self isolate.
- Valiant employees and subcontractors are asked to not take public transit to and from work. Transport will be provided if necessary.
- All Valiant vehicles will be equipped with applicable PPE. Such as disinfectant wipes, gloves, sanitizer and any other applicable safety precautions.
- Effective immediately, all work required to enter an individual's residence will be cancelled. (interior residential window cleaning).

*Work that requires Valiant to enter the common areas of buildings and offices, will be done with great caution. Using off site washrooms, practicing social distancing at all times, disinfecting interior areas we come in contact with and continual monitoring of official recommendations are what we are doing to keep you and our people safe.*

- In person meetings or site visits will be converted into phone calls or online video chats if practical.

Here at Valiant, we are hopeful. Hard times have hit this great city before and we have come through the otherside, just as we will this time!

We are grateful beyond words to our clients and associates for being part of our story and for your continued support through this unprecedented time.

Sincerely,

Dustin Finley  
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